## Canvas minimum requirement message on Chromebooks

If a Chromebook has not been updated in some time, you will see an error banner upon login to Canvas:



Your browser does not meet the minimum requirements for Canvas. Please visit the Canvas Community for a complete X list of supported browsers.

The solution is to update the Chromebook. The steps to do this are:

1. Turn on your Chromebook.

. .

- 2. Connect your Chromebook to Wi-Fi.
- 3. At the bottom right, select the time.
- 4. Select the Settings icon.
- 5. At the bottom of the left panel, select About Chrome OS.
- 6. Under "Google Chrome OS," you will find which version of the Chrome operating system your Chromebook uses.

About Chrome OS

💎 🖸 11:21

- 7. Select Check for updates. Check for updates
- 8. If your Chromebook finds a software update, it will start to download automatically.
- 9. When complete, press Restart.

Here is a visual tutorial on how to update a Chromebook: <u>https://partnerdash.google.com/apps/simulator/chromebook#update-your-chromebook?l=en</u>